

Hillsborough County Property Appraiser

Americans with Disabilities Act

Website Accessibility Statement

The Hillsborough County Property Appraiser's office is committed to making our services accessible to everyone, including those with disabilities. We follow the Web Content Accessibility Guidelines (WCAG) and use the Accessible Rich Internet Applications (ARIA) specifications.

Please be aware that our efforts are ongoing as our current website provider implements the relevant improvements to meet WCAG 2.0 AA guidelines over time. Regular compliance scans of the HCPA website will be conducted to ensure it meets these standards. Corrections will be made to the best of our ability. Upon request, all information contained on the HCPA website can be made available in an alternative format, or arrangements can be made by HCPA staff to meet the needs of individuals with disabilities.

If you need assistance in using the processes found on this site, have suggestions on how to improve its accessibility for those with disabilities, or have specific questions or concerns about the accessibility of this website, please contact us via these channels:

**Telephone:** (813) 272-6100, M-F, 8 a.m.-5 p.m.

**Email:** [custserv@hcpafl.org](mailto:custserv@hcpafl.org)

**Live web chat:** [www.hcpafl.org](http://www.hcpafl.org), M-F, 9 a.m.-4 p.m.